

## **Indian Train Ticket Reservations made Easy for NRIs & Foreign Tourists**

Indian Railways has opened online booking of railway tickets for Non-Resident Indians and tickets by Foreign Tourists through the Foreign Tourist Quota (FT Quota).

From July 2107 NRIs and Foreign Tourists can book train tickets upto 365 days in advance. Following slots are made available for booking:

Eight berths (two cabins) in First Class Air-conditioned Coach

Four berths (one cabin) in composite First Class Air-conditioned (AC) cum Second AC sleeper coach Eight berths per Second AC coach (two inside berth cabins)

Ten berths in Air-conditioned Executive Class coach

## Features of the Scheme:

- To start booking tickets user has to register himself on IRCTC website (<u>www.irctc.co.in</u>) and create user id and password.
- International mobile no of user will be captured at the time of user registration. To verify mobile number, an OTP will be sent to International user on his registered mobile number. Another OTP will be sent on his e-mail to verify e-mail ID.
- If the user has not verified his mobile number before booking his e-ticket, he will be asked to update his profile with new mobile number and ISD code. This updated profile will be verified through an OTP or SMS to International Mobile number.
- User can make payment through International Debit/Credit card through following payment gateway:
  - o AMEX(for American Express International cards)
  - o ATOM(for all International cards)
- You can book normal Tatkal tickets (earmarked berths open for reservation 24 hours in advance).
- After a ticket is successfully booked, booking information will be sent on SMS.
- Ticket booking information will also be sent to user on registered e-mail ID.
- If berth is not allotted to FT Quota users for any reason, Cancellation SMS/Email informing the user about booking having been dropped and refund being processed will be sent. Refund will be sent back to the same International Debit/Credit card and through same Payment Gateway which was used at the time of booking.
- In case of cancellation of the tickets booked by the passenger 50% of fare shall be deducted in addition to the cancellation charges applicable while refunding the amount. The time limit for granting 50% refund will be up to 4 hours before scheduled departure train, through website only.

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